

The Bay of Plenty Community Care Coordination (CCC) is a demonstration site to test the establishment of a single place for referral and prioritisation for the delivery of community nursing care across the Bay of Plenty.

The service goes live on 1 March 2018 commencing with referral management and triage for District Nursing Services and the Falls Prevention - In Homes Strength and Balance Programme. Our aim as a service is to ensure that care is directed to the most appropriate community nurse provider and the referral information sent is relevant and complete. With the Falls Prevention - In Homes Strength and Balance Programme eligible referrals will be sent directly to Body in Motion Physio who are contracted to deliver this service (also see additional communication regarding this programme).

CHANGES FOR DHB REFERRERS USING WEBPAS

These will be minimal. Referrers using WebPas to refer to District Nursing will continue to do so and will notice two additional fields in WebPas including Long Term Conditions (LTCs) and Service Type. These fields will be driven off “drop-down” box options and will alert CCC nurses that additional clinical triage may be required.

For falls prevention referrals, please use the District Nursing referral form in WebPas that has been modified to account for these referrals (also see additional communication regarding this programme).

CHANGES FOR GP REFERRERS USING BPAC

Referrers using best practice (BPAC) to refer to District Nursing will continue to do so using the current process. They can now however refer eligible patients for the Falls Prevention – In Home Strength and Balance programme (also see additional communication regarding this programme).

FAXED REFERRALS

For referrers who fax their referrals to District Nursing the new fax number to use is **07 577 4606**

CCC staff are more than happy to assist with any queries. You can contact the Operations Manager directly for any urgent assistance:

Asmitha Patchay

Mobile: 027 266 0394

DDI: 07 5795877

Email: asmitha.patchay@bopccc.org.nz

Or contact the CCC team on:

Phone: 0800 BOP CCC (267 222)

Email: admin@bopccc.org.nz

BOP CCC would like to thank you for your patience and support over this transition.