



# Helen Mason

Healthy, thriving communities, Kia Momoho Te Hāpori Ōranga.



14 October 2016

Last week we had the triennial BOPDHB Board elections and the elected members of our Board were re-elected. Ron Scott who was previously a Ministerial appointee is now an elected member, taking the seat of David Stewart who did not seek re-election.

Our Board has 11 members, seven of whom are elected and four who are appointed by the Minister of Health. The Minister will announce his appointments in November.

The elected members of our Board are:

Mark Arundel, Yvonne Boyes, Geoff Esterman, Marion Guy, Judy Turner, Matua Parkinson and Ron Scott.

I was delighted to attend the Community Dental Services in-service training workshop by Hone Hurihanganui about engaging effectively with Māori.

Hone is the Director of Hearts & Minds, and his iwi affiliations include Ngāti Tahu, Ngāti Whaoa, (Te Arawa), Ngāti Porou and Ngāti Whakaue. He has recently conducted similar training sessions for teams at Northland, Hawkes Bay and Taranaki DHBs.

The 3 hour course examined cultural competence in practice including the cultural safety of those with whom we have contact: patients, families, whānau, customers, work colleagues etc. The intention was that each of the participants could leave the course with new skills and ideas we could implement immediately. It was an opportunity to gain a personal and professional grounding. To begin a journey of reflective practice and culturally intelligent actions and behaviours.

I was interested that Hone spoke about the need to focus on mainstreaming responsiveness.

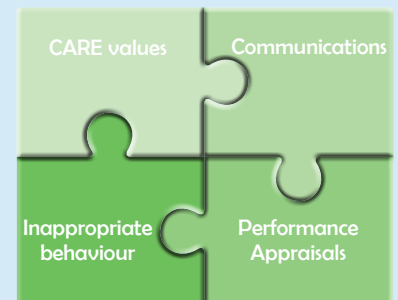
That we each have a duty to make the delivery of health services to Māori our business. That we each need to step-up to engage and do our bit, not leave it to others.

The Community Dental Services staff attending the in-service training session fed back that the content and delivery of Hone's talk was inspirational and thought-provoking. We have an existing suit of great Māori cultural training courses which also receive very positive feedback from those who attend.

## New graphic to launch later in October

I want to give you a glimpse of the graphic of the four Executive priorities which are currently being worked on which will soon be launched to staff via OnePlace.

We've chosen to show these pieces of work as a jigsaw where each piece is not a discreet unrelated piece of work. Rather together they'll help us move from good to great.



It might be surprising that effective engagement is a factor in the way health outcomes improve.

*Hone Hurihanganui, leader, manager and educator in Māori education and Health.*

## Meet the Executive Team

I've recently received feedback that not everyone knows who our Executive Team members are. So I'm taking this opportunity to share a little bit about them, their titles and photos.

### Gail Bingham - General Manager Governance and Quality



Gail oversees the Governance and Quality functions of the organisation, which includes Quality and Patient Safety, Internal Audit, Records Management, Document Control, Staff Engagement, Emergency Planning, Employee Health and Safety and Child and Youth Mortality Review and Injury Prevention.

She also provides internal legal advice to the Board and Management Team. Before completing her law degree, Gail worked for 15 years in America as a Cardio-Thoracic/Trauma nurse.

### Dr Hugh Lees - Chief Medical Advisor



Hugh has two titles Chief Medical Advisor and Medical Director. As CMA he provides clinical governance expertise to the Chief Executive and Executive Team and as the MD he works closely with the Chief Operating Officer, clinical staff, national and regional colleagues and external agencies, to provide clinical leadership and direction to improving the health of our population.

Hugh trained at the Auckland Medical School, moving to the Bay of Plenty as a Second Year House Officer at Tauranga Hospital in 1978. Hugh completed his training in Paediatrics in 1984 and took up the role of Paediatric Consultant in 1985 which continued until he was appointed to his current roles in 2014.

He took up the role of Head of Paediatrics at Tauranga Hospital in 2005 and in 2006 became BOPDHB Woman, Child & Family Service Medical Leader.

### Janet McLean - General Manager Māori Health Planning and Funding



Janet provides strategic leadership for Māori Health Planning and Funding and her role includes planning, prioritisation, service development, contracting and the audit/evaluation of services to our population. Janet works closely with the Māori Health Rūnanga which comprises the 18 Iwi of the Bay of Plenty.

Janet's experience includes working at central government policy level at the Ministry of Health, and extensive health service management and iwi governance experience, including management of hospital and community health services.

She was formerly a dental therapist and has a BA in Māori and Social Policy. She has completed post graduate studies and is currently studying for her MBA through Waikato University.

Janet's iwi affiliation is Ngai Tuhoe.

### Jeff Hodson - General Manager Property Services



Jeff leads the Property Services Team and is responsible for the operation of all DHB buildings for things like lights, electrical, air conditioning and steam systems, as well as the delivery of property projects, including the redevelopment of Whakatāne Hospital (Project Waka).

Jeff has previously worked in similar roles in Air NZ and ANZ bank.

### Julie Robinson - Director of Nursing



Julie provides leadership of the nursing/midwifery profession, the provision of professional advice, oversight of clinical risk management for nursing, oversight of professional development and management within the resources available. She also provides strategic advice to the Chief Executive.

Julie works in conjunction with the Nursing and Midwifery Leadership Team to ensure nursing and midwifery delivers consistently safe, patient-centred care, in collaboration with the wider healthcare team.

She completed her nursing training at Tauranga Hospital before living and working overseas for 10 years predominantly in intensive care. On her return to New Zealand she continued to work in intensive care, the operating theatre and a variety of project positions before coming back to the Bay of Plenty. Julie has a Masters in Health Services Management.

### Letham White - General Manager Corporate Services



As GM Corporate Services, Letham is responsible for the teams who provide support to the whole organisation with a range of corporate related services including: finance, human resources, communications and media, transport solutions, procurement and stores.

He oversees the financial functions of the organisation, including financial forecasting and reporting, treasury and asset management, and works closely with Planning and Funding, and all other budget holders to ensure our financial and other commitments are met.

Originally from the UK, Letham has worked in several countries around mainland Europe.

### Margaret Krauss - Director of Allied Health



Margaret leads Regional Community Services Allied Health which includes providing an Allied Health link for Bay of Plenty in regional and national activities.

She works in partnership with cluster leaders and staff to support the delivery of patient-centred services and facilitate a collaborative approach to the provision of Allied Health Services to ensure the efficient and effective delivery of them. She also provides strategic advice to the Chief Executive.

Margaret has been a social worker for over 25 years working in the community and before joining the BOPDHB she was the Service

Manager for General Medicine and Leader for Allied Health at Christchurch Hospital, Canterbury DHB.

### Owen Wallace - General Manager Information Management



Owen oversees the information, communication and technology functions of the organisation. He works closely with various DHB services, executive colleagues, and external stakeholders to ensure local, regional and national information service and technology requirements are met.

Owen's teams provide the technical infrastructure, computer applications and information tools to support healthcare planning and delivery across the organisation.

From a financial background, Owen has worked in various roles within the health sector over the last 25 years – the majority of which were in the Bay of Plenty area.

### Pete Chandler - Chief Operating Officer



Pete in conjunction with the Medical, Nursing, Allied Health and Māori Health directors leads the Provider Arm Executive, responsible for the overall running of Tauranga and Whakatāne Hospitals.

Together with other regional and national DHB COOs, his focus is on working with clinical teams to achieve the triple aim of improving the quality, safety and experience of care, improving health and equity for all populations and ensuring the best value for public health system resources.

With over 28 years of comprehensive healthcare sector experience, Pete started his career in the UK in a cardiothoracic, trauma/acute services operating theatre within a major UK hospital trust. He then moved into a management role to address operational issues around process, operating frameworks and performance management.

### Dr Peter Gilling - Head of Clinical School



Professor Peter Gilling is Head of the Bay of Plenty Clinical School and University of Auckland Academic site. He is a Professor of Surgery at the University of Auckland.

Peter is also a Consultant Urologist with over 20 years surgical experience. He was awarded an MD (Otago) in 2010. His thesis was entitled 'Holmium Laser Prostatectomy', and the research for this degree was conducted over a 15 year period at Tauranga Hospital, for which he has received world-wide acclaim.

He leads the BOP Clinical School Research Charitable Trust which is involved in both contract and original research.

### Simon Everitt - General Manager Planning and Funding



Simon is responsible for the planning and funding of health and disability services across the Bay of Plenty District. This involves determining how to best invest the funding we receive from the Government to meet the health needs of our diverse population.

A key part of his current role is supporting the greater integration of health services across different healthcare settings and working with other agencies to improve the health of the Bay of Plenty population.

Simon started his career in health in 1990 graduating as an Occupational Therapist. On graduation he worked in New Zealand and the United States for the next 10 years specialising in Rehabilitation. He moved into health management in 2000 working for the Ministry of Health before shifting to the Wairarapa DHB where he held a number of roles including General Manager Planning and Funding from October 2008 - December 2012.

Before coming to the BOPDHB he was the Deputy Director of SIDU (Service Improvement and Development Unit) across the Capital and Coast, Hutt Valley and Wairarapa DHBs.