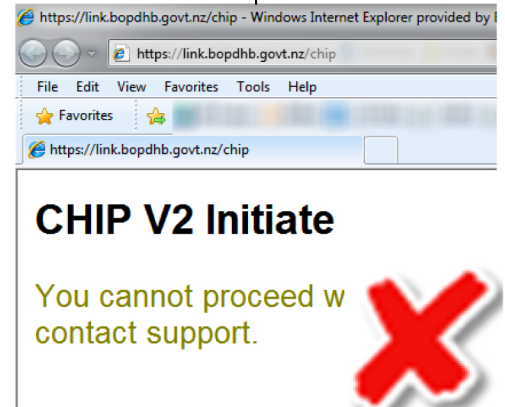
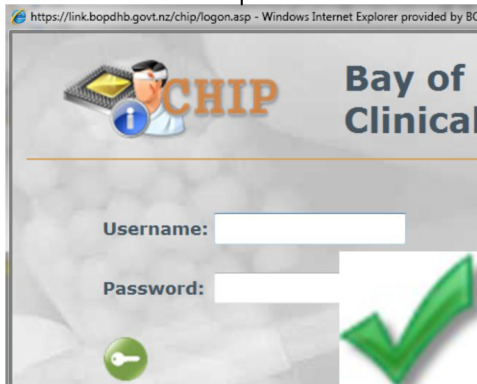
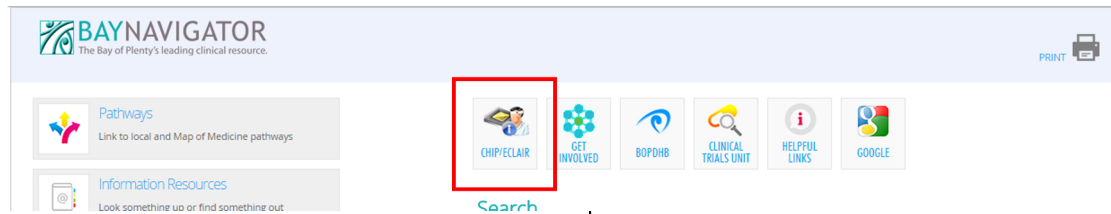


CHIP for Primary—Trouble shooting guide



If CHIP Log in fails , review the following settings with your local IT support person.

1. IE 8 or higher
2. pop-up blocker turned off
3. Javascript enabled
4. Save passwords = turned off
5. Check for new version of pages = every time

If you have any questions please contact **BOPDHB IT Helpdesk**
Ph 07-579-8453 or email ithelpdesk@bopdhb.govt.nz