



Helen Mason

Healthy, thriving communities, Kia Momoho Te Hāpori Ōranga.



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Innovation Awards 2017

We had a record number of entries for this year's Innovation Awards. It was a hard job for the selection panel to choose 6 finalists from the 29 entries.

The Awards evening was held last week, and was a fantastic event, thoroughly enjoyed by all who attended. This year we had two Masters of Ceremonies, Hospital Registrars, Allan Plant and Sam Cutfield. As Allan and Sam seamlessly passed from one to the other, then on to the next finalist, their performance made for a truly well-coordinated and slick event.

Staff were given seven minutes to present their innovation and then asked questions from the floor. Each of the six presentations was excellent. The passion of each of the groups shone through clearly. I was very pleased not to be a judge – they had an extremely difficult job on their hands!

The judges were led by Board Chair Sally Webb, and included Health Consumer Service and Community Representative Anne Burnett, Coordinator of the Practice Development Team Liz Buckley, Clinical Research Development Manager Charlie Stratton, Portfolio Manager Planning and Funding Jackie Davis and Manager Decision Support Trevor Richardson.

The Innovation Awards have been held since 2003. There was strong agreement that the standard this year was excellent, and that the bar has been raised.

There was one thing that was different this year, which came through strongly. Our CARE values were demonstrated in every presentation, with pride. It was wonderful to see how our evolved values are being "owned" by our teams.

Many of those who had entered and weren't amongst the finalists, had the opportunity to present at the Innovation and Improvement Market Place held last week. I was so impressed with the presentations, and humbled to understand how much positive change is taking place, through the passion and commitment of our teams.

A big thank you and congratulations to all of you who are so passionate about making BOPDHB the best it can be.



Innovation Awards finalists

First prize \$3000

Reduce waiting time for acute medical patients New Model of Care

APU - Medical, Nursing and Allied Health staff, Tauranga Hospital - Reducing unnecessary waiting time for acute medical patients by developing an interdisciplinary model of care.

Second prize \$2000 and Peoples 'Choice winner

The Patient Information Centre – Journey from Fledgling to Flourishing

Patient Information Centre - Development of a customer services centre to provide fully customer focussed and efficient interface with patients and visitors to the BOPDHB.

Healthy Me- a journey not a destination

Adult Community Mental, Health & Addiction Service, Whakatāne Hospital & Emerge Aotearoa. - A recovery based, collaborative programme to support Tangata Whaiora to build on knowledge about important physical health issues and empower them to improve their physical health/Hauora tinana and Hauora hinengaro.

Hapū Hauora Ngā Kete Mātauranga - A health promotion initiative empowering hapū and marae to improve whānau health

Toi te Ora - Hapu Hauora.health.nz empowering hapū to make healthy changes to their marae environment, community and home.

CNS Aged Residential Care reducing hospitalisations & improving care to residents

WBOP PHO - Reducing inappropriate hospitalisations of residents from Aged Residential Care facilities through regular visits by a Clinical Nurse Specialist.

Sword Swallowing in the DHB

ENT & Speech Language Therapy teams – Tauranga Hospital - Enabling oesophageal dilatation in laryngectomised patients in the most cost effective and autonomous way for laryngectomy patients in the Bay of Plenty.

First prize winners with Sally Webb, Chair of the BOPDHB Board, on the right.

If your actions inspire others to dream more, to learn more, to do more and become more, you are a leader.

John Quincy Adams – 6th President of the US.

Thank you

It's been an extremely busy winter, and at the same time there has been a huge amount of improvement activity happening across our DHB. The Board and the Exec Team are deeply grateful for all of the hard work, extra hours, passion and commitment you bring to your roles. Here are some of their personal "thank you's" and acknowledgements.

Thank you for the extra time and effort many staff have put in over the busy winter months. One example is the colonoscopy initiative which has required a team effort and it is amazing to see the outstanding results. I thank you and I'm sure many patients thank you as well

Marion Guy
Board Member BOPDHB, RN, PG Dip, MN, QSO

It was awesome to see a record number of applications for the innovation awards this year. It is such a buzz to see people not only enjoying the work they do on a daily basis, but also enthusiastically contributing to innovations that have a direct impact on efficiency and therefore outcomes. We have some amazing people doing really neat things here in the BOP. Well done all.

Anna Rolleston Phd
Board Member BOPDHB

Thank you for your ongoing commitment and passion for Toi Ora (optimum health and well-being) for our whanau, hapu and iwi throughout the change management process for Maori Health. Nga mihi.

Kiri Peita
Acting General Manager, Māori Health Planning & Funding

Thank you for putting patients first. Throughout the organisation I constantly see people not only doing their job but also putting in extra effort, working together to optimise care. Thank- you. You do yourself proud.

Geoff Esterman
Board Member BOPDHB and GP

Thank you for your commitment to our communities. This winter season has been one of the most challenging, with increased patient numbers presenting both at primary and secondary level, it has been well noted by myself as a member of staff and a board member, that staff have strived to maintain our CARE values. I am so proud to belong to an organisation such as this.

Yvonne Boyes
Board Member BOPDHB

When other DHBs were struggling with the winter uplift in presentations -and even had to put up the "Closed" signs the Bop DHB managed so well. Your combined commitment to making things better in your areas in countless ways both big and small, over not just this season but over many many months is really bearing fruit. Thank you.

Ron Scott
Deputy Chair BOPDHB

Thank you for the overwhelmingly enthusiastic response from across the organisation to the Values Based Recruitment training workshop run by Tim Keogh in August. The workshop was fully booked within two days of it being advertised and a larger venue was sourced. I don't recall ever seeing such a positive response from recruiting managers to any previous training. Truly amazing.

Julie Robinson
Director of Nursing

I have been hugely impressed by the teamwork, commitment, efficiency and innovation which has recently resulted in consistent achievement of the 6 hour ED target and the reduction in acute overnight bed use in the face of record acute ED presentations at both sites. This is to the great credit of everyone involved and is great news for our communities when the need arises to seek ED attention.

Thank you all.

Mark Arundel
Board Member BOPDHB and Pharmacist

Thank you for all that you do that goes beyond the call of duty. It reminds me that health is not a job but a cause.

Judy Turner
Board Member BOPDHB

Thank you all for the fantastic work you do both in providing care to our patients and also going that extra mile being involved in the many improvement projects currently underway. We could not provide our community with high quality care without your enthusiasm and dedication. A very sincere THANK YOU.

Sally Webb
Chair BOPDHB